



AFRICA RIDING ADVENTURES TOURS

CUSTOM MADE TOURS TERMS & CONDITIONS

BOOKINGS

- Bookings will be accepted upon receipt of a deposit of 30% of the total amount of the trip (per person). This must be made via bank draft or electronic transfer at least 2 months before the beginning of the tour. All bank expenses are at the participant's expense. Upon booking participants must indicate their flight details for airport transfers.
- The payment of a booking deposit implies the acceptance of these terms and conditions.
- If they wish at the time of booking participants may reserve their preferred motorcycle model to use during the tour (subject to availability). Models available are KTM 640, KTM 690R and KTM 690 LC4 Enduro.
- The tour balance is payable by bank transfer before arrival (funds need to arrive in our bank account 1 week before the start of the tour) or in cash at arrival. Clients who do not settle the tour balance by the day of departure cannot participate in the trip and will lose their deposit.

CANCELLATION AND REFUNDS

- Cancellation of the tour by the participant 90 days or more before the commencement of the tour, reimbursement of deposit paid.
- Cancellation of tour by the participant between 89 to 30 days prior to the commencement of the tour, loss of 50% of deposit paid.
- Cancellation of tour by the participant between 29 to 15 days prior to the commencement of the tour, loss of 75% of deposit paid.
- Cancellation of tour by the participant less than 14 days prior to the commencement of the tour, no refund.
- Bank charges are at the client's expense.

DISCOUNTS

- Returning clients have a 10% discount. This offer cannot be used in conjunction with any other offers.

INSURANCE

- All *Africa Riding Adventures Tours* motorcycles are insured against third party liability and theft. The participant will pay any damage not covered by the insurance. Upon arrival participants are required to sign a Release of Liability agreement stating responsibility for the bike assigned and any damage caused not covered by the insurance. In case of damage to a motorbike due to client's reckless and careless riding *Africa Riding Adventures Tours* will be under no obligation to replace the motorbike during the tour. No motorbike insurance will be provided by Africa Riding Adventures Tours for participants who use their own motorbikes.
- All personal insurances (e.g. travel and medical) are at the participant's responsibility.
- Medical insurance for the participants, which includes hospitalization and emergency

evacuation, is strongly advised. Other insurance (e.g. personal, travel) is at the participant's responsibility. If participants do not have medical insurance they will need to give the details of a person, which will take responsibility for all the necessary procedures in case of accident, including financial expenses.

RESPONSIBILITY

- All participants are required to sign a standard Declaration of Responsibility, stating responsibility for the motorcycle assigned to them and releasing *Africa Riding Adventures Tours* of any bodily injury or death occurred during the tour. Neither *Africa Riding Adventures Tours* nor any of its workers accepts any liability for any loss, damage, injury or cost whatsoever caused directly/or indirectly by, or as a result of the tour, to any rider or participant, family, heir or assigns, third parties and/or property. The signature of the Declaration of Responsibility in conjunction with these terms and conditions constitute the entire agreement and a binding contract between the participant and *Africa Riding Adventures Tours*. *Africa Riding Adventures Tours* will not accept any participant into a tour without these documents being duly signed prior to the commencement of the tour.
- *Africa Riding Adventures Tours* reserves the right to terminate the agreement with a participant should they not adhere to the traffic laws, ride unsafely, not follow guidelines set out by the tour leader or ride under the influence of alcohol or drugs. In these cases the motorbike will be taken away from the participant without a refund. All participants agree to refrain from drinking alcohol until the tour party has reached its destination.
- It is the responsibility of the participants to make sure they are in possession of the necessary documents that may be required from time to time or in case of emergency: passport, visa, medical insurance or others, motorcycle driver license, etc.

REQUIREMENTS

- Valid motorcycle driving license. Riders must be accompanied by a motorcycle driver license appropriate for the motorbike cc, issued by their country of origin/residence accompanied by an international license or an Ethiopian motorcycle-driving license¹. Please note that European driving/riding licenses which are accepted in many countries as International Driving Licenses ARE NOT ACCEPTED in Ethiopia.
- Passport for non-Ethiopian residents and ID/resident card for Ethiopian citizens/residents.
- Participants should be in good physical condition and riders experience must be appropriate for the skill level of the tour booked.

ALTERATIONS

- *Africa Riding Adventures Tours* reserves the right to alter the tour itinerary or arrangements, if such alterations become advisable or necessary for the comfort and well being of the participants.
- *Africa Riding Adventures Tours* cannot be held liable for bad weather, which might result in changing the tour itinerary. No refunds will be made in such events.

TOUR PACKAGES

Africa Riding Adventures Tours offers 3 types of packages on its Custom Made Tours:

- All inclusive packages
- Semi-inclusive packages
- Bike rental packages with or without support vehicle

As much as possible *Africa Riding Adventures Tours* will give tour participants as much options as possible.

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It takes between 1 and 2 days to issue an Ethiopian motorcycle driving license. Pls get in touch with us for more information.

WHAT'S INCLUDED IN ALL INCLUSIVE TOURS

- Airport collection and drop-off when arrival and departure dates are included
- Motorbike (KTM 640/690/690R LC4 Enduro - no fuel)
- Bike insurance against third party liability and theft
- Support car for luggage and passengers inclusive of driver and his expenses
- Expert multi-lingual tour leader (Italian, English and Amharic) and mechanical support
- Double occupancy accommodation (note: single occupancy incurs an extra-charge)
- Camping fees, camping equipment, preparation of campsite
- Restoration (dinner for the arrival day and lunch for the departure day; every other day breakfast, lunch and dinner). Beverages and snacks not included excluding water in the car throughout the trip
- Entry fees to parks and other sites (except in Addis Ababa)
- Local guides and local taxes for all riding days
- Luggage transport throughout the tour
- Satellite phone for use in case of emergency / GPS
- CD with photos of the trip

WHAT'S INCLUDED IN SEMI-INCLUSIVE TOURS

- As above but without support car

WHAT'S INCLUDED IN BIKE PACKAGE TOURS (with or w/out support vehicle)

- Motorbike (KTM 640/690/690R LC4 Enduro - no fuel)
- Bike insurance against third party liability and theft
- Expert multi-lingual tour leader (Italian, English and Amharic) and mechanical support
- Support vehicle (when inclusive) including driver and his expenses but exclusive of fuel

Please note that on bike rental packages:

1. *Africa Riding Adventures* is not responsible for making any accommodation bookings or airport transfers
2. Camping gear is available for rental.
3. The tour leader is only responsible for the safety of the tour participants, guide them to its destination and provide them with mechanic support. He is not responsible for the hire of local guides, organize or accompany participants to local attractions, restaurants, etc. The tour leader will be available to give you any suggestions or advice you require.

WHAT'S NOT INCLUDED in any of the packages

- Bike Fuel
- Beverages and snacks
- Personal items
- Passport and visa fees
- Laundry
- Telephone calls
- Room service
- Travel insurance
- Personal and Accident insurance and medical expenses
- Emergency evacuation/Hospitalization
- Flight tickets
- Protective riding gear, e.g.: helmet, riding suit, gloves, kidney belt, back protector, boots, earplugs, sunglasses
- Tips, souvenirs and spending money
- 15% VAT

SAFETY PROCEDURES

- Riders must wear the basic protective clothing when riding: helmet, boots and protective jacket and pants are compulsory. Gloves, kidney belt, rain suit, earplugs and sunglasses are strongly advised.
- Before the tour every rider will receive brief instructions from their tour leader on Ethiopian road laws and how to ride safely in-country. Written tips handed-in upon arrival will accompany this. Every day before departure riders will receive brief instructions from their tour leader on the road(s) ahead and the best way to keep safe. Advice and help will always be available to anyone who needs it throughout the tour.
- The tour lead will guide the tour. In so doing he is able to warn the riders in case of any danger ahead. It is thus important that riders adhere to the guidelines set out before the tour.
- A first aid medical kit will be available to treat minor emergencies. This does not replace the medical insurance required.
- Satellite phone communication will be available at all times to arrange for emergency evacuation if necessary.
- Our motorbikes are very well maintained. Your tour leader is a KTM qualified and experienced mechanic and will make sure every rider has a safe ride each day.
- Riding under the influence of alcohol or drugs is strictly not permitted.

OTHER

- BYOB participant's are responsible to bring their bikes prepared for the tour; they are entitled to mechanical support but need to bring their own spare parts and are responsible for any expenditure required to be made to their bikes during the tour.
- There are no refunds for unused portions of the agreed program if this is curtailed at the participant's request or as per last point of safety procedures or in the case of BYOB participant's if the bike cannot finish the trip.
- Itinerary changes requested by the clients during the trip will not be accepted.
- *Africa Riding Adventures* reserves the right to use photos taken or videos made on the tours in its website. Clients who do not wish to have their tour photos displayed in the website should inform ARA beforehand so that no photos are taken during the trip. In these cases CDs with photos will not be handed.

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AFRICA RIDING ADVENTURES TOURS
Custom Made Tours Terms and Conditions
Agreement with Africa Riding Adventures Tours

If you agree to the above terms and conditions please fill out the blank spaces below and fax, email us or deliver this page by hand when booking your trip.

I have read above for booking with *Africa Riding Adventures Tours* and accept to enter into an agreement with your company on the above terms and conditions.

Name and Surname: _____

Name of tour travel agent (where applicable): _____

Signature: _____

Date: _____